



AI365 for Dynamics 365 Sales

PREFACE

AI365 brings intelligent, ready-to-use AI functionality directly into Dynamics 365 Sales, helping your sales teams communicate faster, personalize interactions, and close deals more effectively. With AI365, you don't need to experiment with complex AI setups — you get practical, business-ready boosters that work instantly inside your Sales Hub.

AI365 supports your sales process every step of the way: generating professional emails in the right tone, translating proposals and communications within seconds, summarizing meeting notes and customer interactions, drafting campaign content and talking points, and even creating activity plans that guide your next steps.

By combining Microsoft's Dynamics 365 Sales with Bravx's centrally managed AI365 platform, your organization gains reliable, scalable access to Azure AI models and a prompt management layer that keeps improving over time. The result: more productive sales teams, stronger customer engagement, and accelerated growth powered by AI.

INSTALLATION

Go to AppSource to install AI365 for Dynamics 365 Sales.

PREREQUISITE

A valid Dynamics 365 Sales Enterprise license

A configured Azure AI Foundry environment.

The required Large Language Models (LLMs) deployed in Azure AI Foundry as specified in the AI365 documentation (can be found at: <https://docs.gac.nl>)

MANUAL

Information about how to use AI365 for Sales Central can be found at: <https://docs.gac.nl>